

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

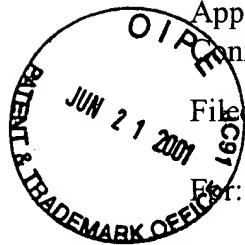
David A. BOLNICK, et al.

Application No.: 09/829,937

Confirmation No.: 7702

Filed: April 10, 2001

For: SYSTEM, METHOD AND
COMPUTER PROGRAM
PRODUCT FOR GATHERING
AND DELIVERING
PERSONALIZED USER
INFORMATION



Art Unit: 2131

Examiner: (Unassigned)

Atty. Docket No.: 35850-165999

Customer No.:



26694

PATENT TRADEMARK OFFICE

SUBMISSION OF SUBSTITUTE DRAWINGS

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Submitted herewith are 19 sheets of substitute informal drawings containing
Figures 1-17.

Date: June 21, 2001

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Ralph P. Albrecht".

Ralph P. Albrecht

Registration No. 43,466

VENABLE

P.O. Box 34385

Washington, D.C. 20043-9998

Telephone: (202) 962-4800

Telefax: (202) 962-8300